How to Install FINESTRA or FHC v2026.4426.1

(or higher)

Oct 2026

Before You Begin

- This upgrade may take up to 30 minutes to install. This upgrade must be completed outside of store hours, as exclusive access is required
- This upgrade must be run on your Server, Host Till or Host Workstation
- You must exit out of Finestra on all Cash Registers and Workstations before you begin the upgrade. You must stay logged out until the update completes

Upgrade Procedures

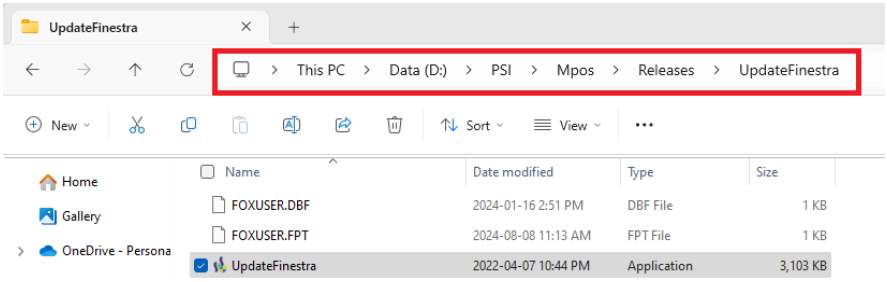
Step 1 – Exit Finestra (or FHC)

- Before you begin, exit Finestra or FHC on all Cash Registers and Workstations

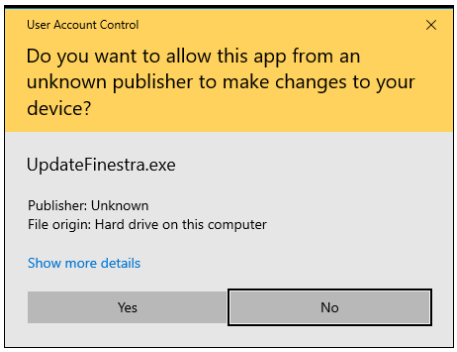
Step 2 – Update Finestra

1. On your Host Computer, **[Double-click]** the This PC or Computer icon
   or
   [Left-click] the Folder icon in the Task Bar

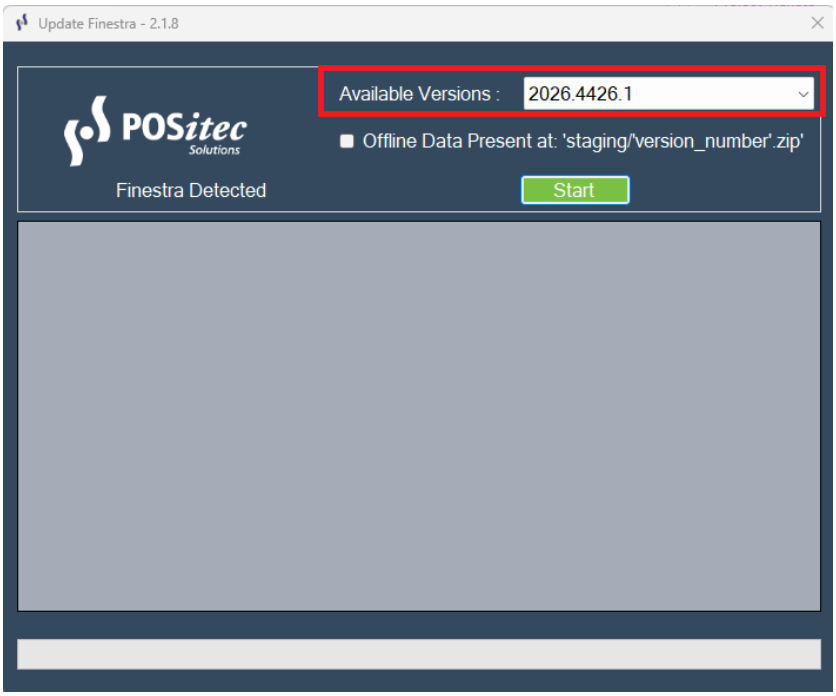
2. Browse to D:\PSI\Mpos\Releases\UpdateFinestra
   or
   Browse to R:\Mpos\Releases\UpdateFinestra



3. **[Double-click]** the UpdateFinestra program, then at the *"User Account Control"* prompt, select **[Yes]**



4. Select version 2026.4426.1 or FHC_2026.4426.1 (or higher) from the Available Versions drop down list:



5. The Release Version will confirm when it's complete.

Troubleshooting

If the system is unable to complete the upgrade for any reason, it will automatically roll itself back and you will see a prompt to contact POSitec Customer Support.

- You are still able to operate your system completely!
- Email Support@POSitec.com or call **1.800.667.4605** on the next business day

POSitec Customer Support will determine the cause of the issue and correct it so you can proceed with the upgrade.

Release notes for **FINESTRA/FHC v.2026.4426.1** can be found at:

www.positec.com/POSitec Portal/Release Versions