Release Update – FINESTRA-FHC v2026.4426.1 (or higher)

Oct 2026

New Features Summary

This software release includes the exciting new features outlined here:

- **New Rule Types: BOGO % Off, B2GO % Off**
  - New rule type allows you to select Buy One or Buy Two, get one at a percent off. This feature works for an individual UPC, or mix and match within a group. If mix and match, the discount will be applied to the lowest price item.
- **Known Customer Return, use known customer special price**
  - The system will attempt to find the receipt from the most recent time the Known Customer purchased the item. If receipt is found, the system will switch to return with invoice and purchase price will be used. If no receipt is found, return price will be assigned as today's price including Known Customer discount.
- **Gift Card Local Security Settings**
  - Added the ability to set up warning messages and supervisor approval required based on number of gift cards, or gift card value threshold within a transaction.
    These are local store settings, and do not eliminate or replace gift card provider security restrictions.
- **Print List**
  - Use this feature to print a copy of a list created with Positouch. Includes an option to print scannable barcodes on the report. One suggested use for this report is to attach it to seasonal pack-away for easy identification of what's inside each box.

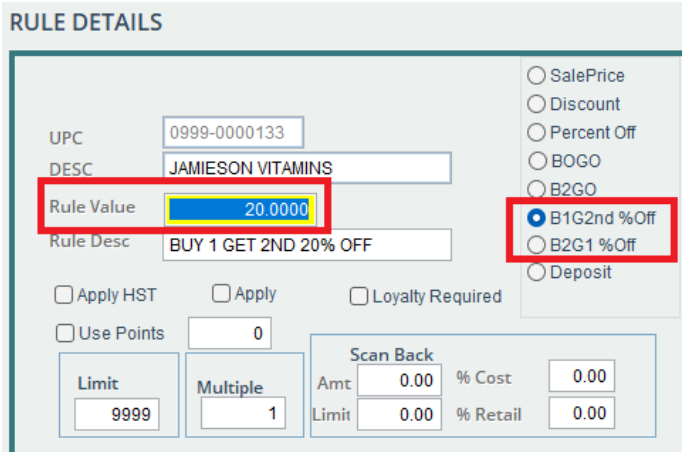
Fixes

- (CW#287843) added restriction to prevent Park on a partially paid transaction. If Park is selected after payment has begun, a warning message will be displayed. If needed, delete payment prior to proceeding.
- (CW195442) disabled UnPark feature when transaction is in progress. If there are additional items to add to a Park transaction, UnPark first, then add items.
- (OT#33709) corrected an issue where a gift card that was deleted from a transaction would activate with the next transaction.
- (CW#527849) some stores using the Favorites feature were experiencing slowness or system freezing when selecting the Favorites button. This was due to how the system was handling a large number of images to display. This has been corrected.
- (CW#539062) corrected an issue where AR charge was allowed as a valid payment option for ROA transactions. Verified hotkey and drop down behave the same way and prevent this.
- (CW#422740) corrected an issue at the till so when the scanned price is manually adjusted then the quantity is changed, the price adjusts accordingly.
- (CW#487473) prevented stacking of BOGO and other discounts. System will apply the better price, same as in other multiple rule scenarios.
- (CW#484764) corrected an issue selling 3rd Party gift cards, when banner specific gift cards not configured.
- (CW#414570) corrected payment processing issue when partial payment is Visa Gift Card.
- (CW#518867) For purchases containing a Gift Card, removed Gift Card as a valid payment option.
- (CW#417149) adjusted Gift Card scanning to warn if short barcode is scanned.
- (CW#499433) modified Accounting Info entry in Receiving to allow negative GST value, which is required for negative receiving.
- (CW#537600) adjusted Positouch list import to allow zero quantity to import and apply.
- (CW#544562) optimized Void function, resolving slowness affecting some stores.
- (CW#555854) optimized Multi Script function, resolving slowness affecting some stores.

New Features

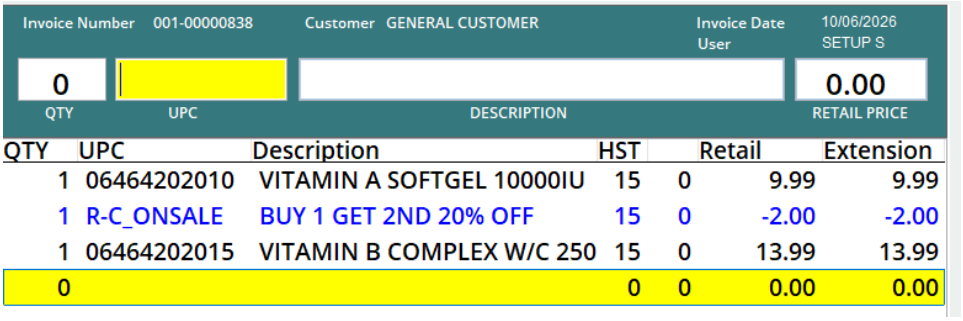
New Rule Types: BOGO % Off, B2GO % Off

Two new rule types have been added to **Promotions, Promo Editor, New Rule**:



- Select **B1G2nd % Off** to give a percent discount on the second item.
- Select **B2G1 % Off** to give a percent off the third item, when 2 are purchased.
- Enter the discount percent into the **Rule Value** field.

These new rule types may be applied to an individual UPC, or to a Group. If Group is selected, the system will automatically allow mix and match within the group, applying the discount to the lowest value item.



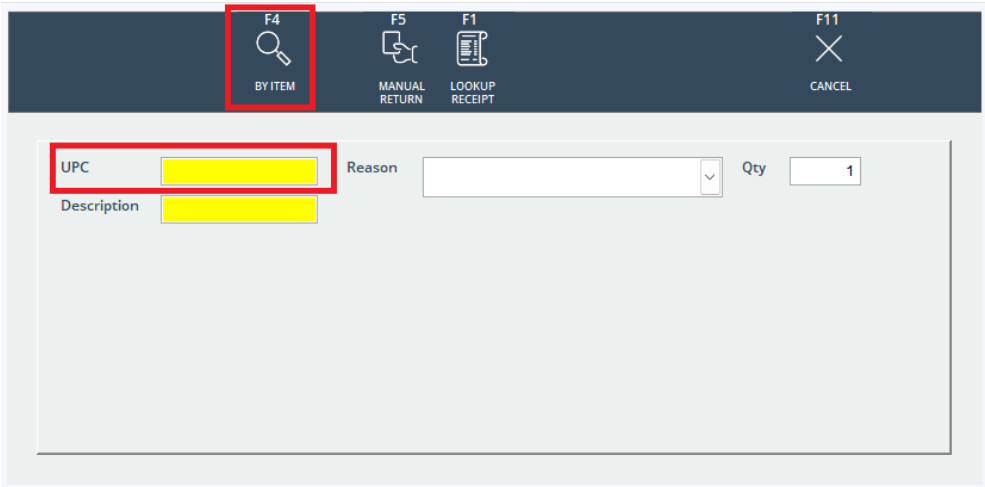
Known Customer Return, use known customer price

Known Customer return without invoice functionality has been modified to do the following:

a) Look for a purchase that included the selected item, return by invoice using purchase price
b) If no purchase found, use today's Known Customer special price (ie: the price that Know Customer would pay if they purchased the item today, including their current special pricing)

To access this new functionality, known customer returns without invoice should be processed as follows:

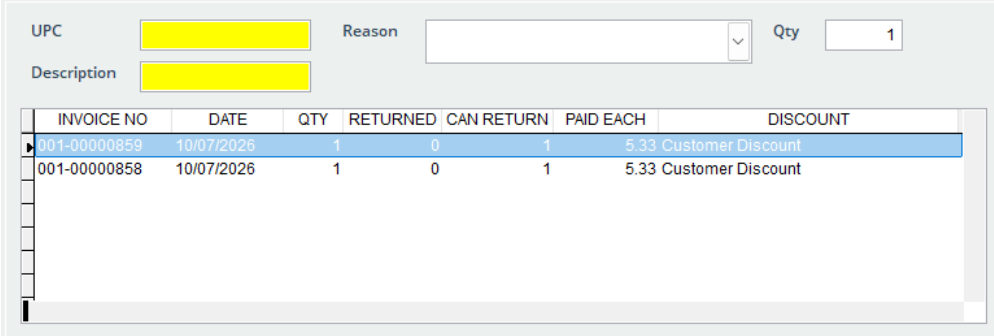
1. At the cash register, select **F9 Customer Lookup** and choose the customer
2. Select **F10 Returns**, then choose **F4, toggle to By Item**
3. Scan or key in the product UPC



The system will search the customer purchase history and look for any transactions containing the select item.

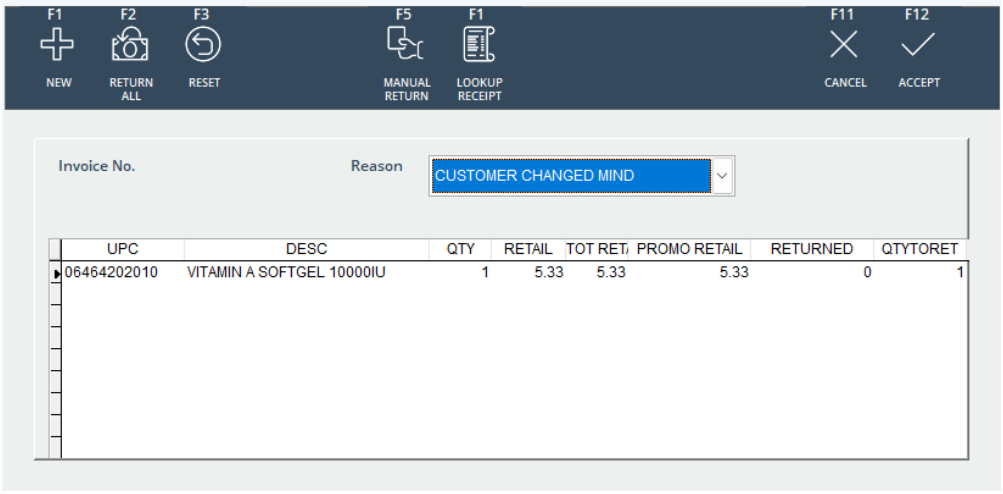
SCENARIO 1 – Purchase(s) Found

If one or more purchases are found, a list will display with most recent first:



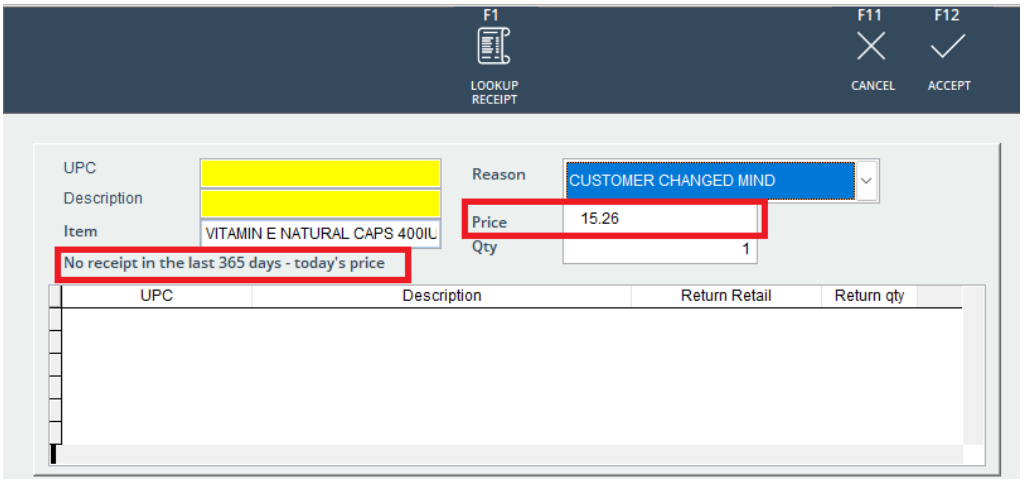
Double-click to select the invoice to use.

The system will switch to regular 'Return with Invoice' form, using original purchase price. Complete the return as usual.



SCENARIO 2 – Purchase Not Found

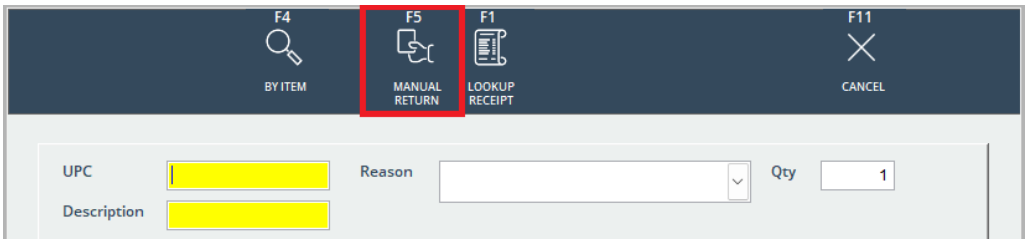
If there are no purchases containing the selected item, the system will proceed with 'Manual Return', using today's price for the Known Customer.



Choose **F12 Accept**, then complete the return as usual.

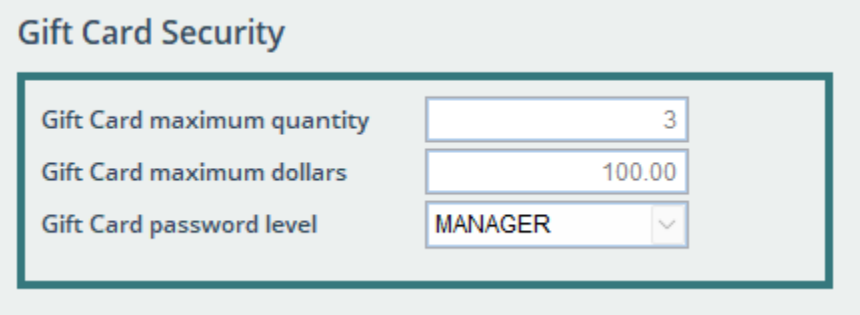
Manual Return (not recommended)

The Manual Return function using the Manual Return button has also been updated to use today's price for the Known Customer. However, as this function bypasses the customer history purchase lookup feature, it is *not* the preferred method for processing a Known Customer return without receipt.



Gift Card Local Security Settings

To configure Gift Card Security settings in your store, choose **Setup, Company Setup, Store Rules**.

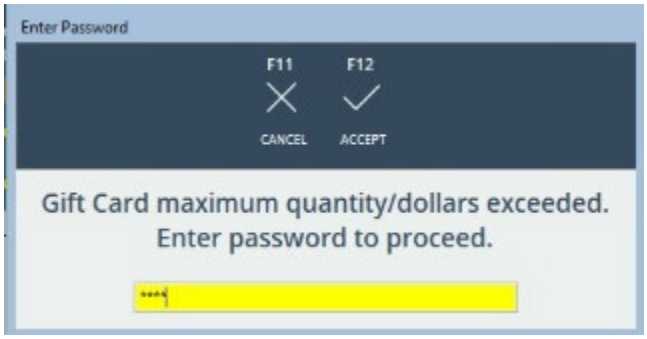


Maximum Quantity
The cash register will alert the cashier and require password entry for transactions that have more than the allowed number of gift cards within one transaction

Maximum Dollars
The cash register will alert the cashier and require password entry for transactions where total gift card dollars exceeds the configured value

Password Level
Use this field to configure the password level required to proceed

At the till, when a transaction exceeds either threshold, a message window will be presented, and a Finestra password must be entered by someone who meets the password level criteria



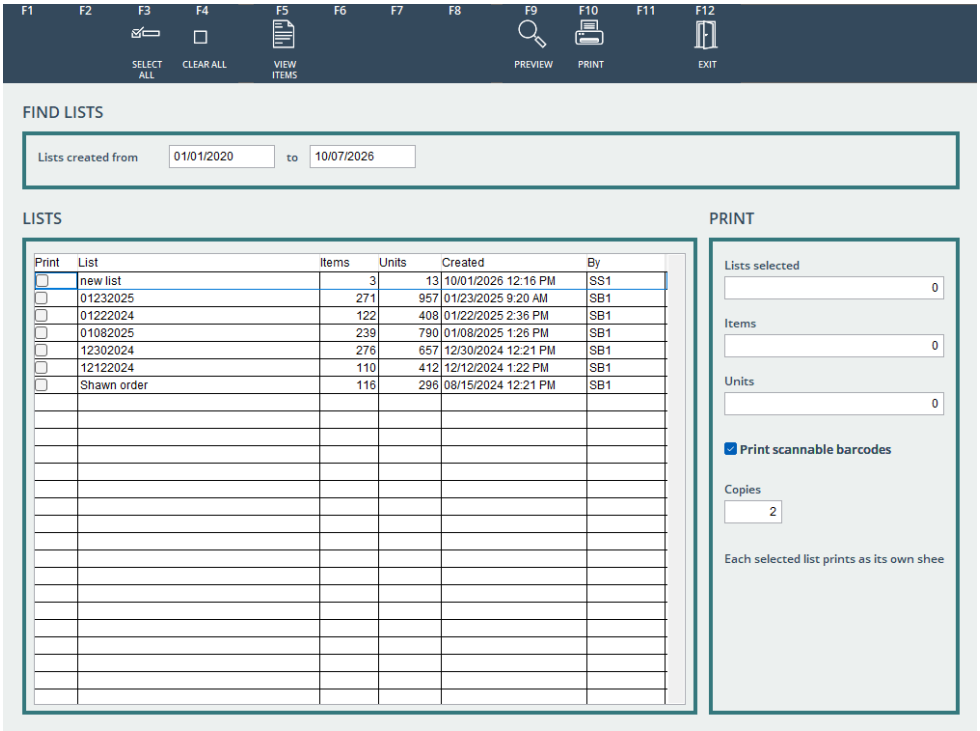
Important: all security criteria imposed by Gift Card vendor will remain in place and be enforced as usual.

Print List

Use this new report to print a listing of the items within a Positouch list. The report includes UPC, Description, Quantity, Cost, Retail, Optional: Barcode.

Access the Print List feature as follows:

- Finestra – Reporting, Print List
- FHC – Maintenance, Print List



Use the **Lists Created From** start/end dates to view lists by their created date.

Use the checkboxes down the left to select the list(s) you wish to print, or use **F3 – Select All** or **F4 – Clear All** options.

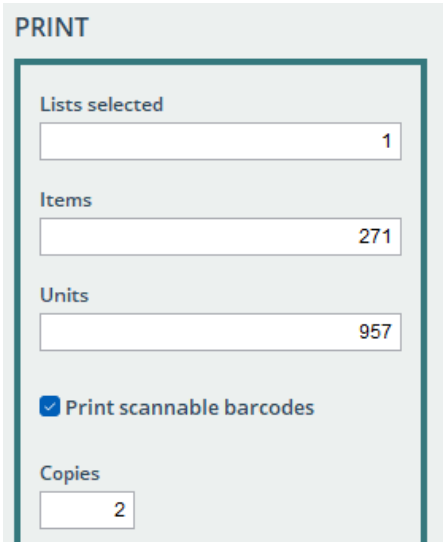
Use **F5 – View Items** to view the items in the selected list(s).

Use **F9 – Preview** to view the report on screen, prior to printing.

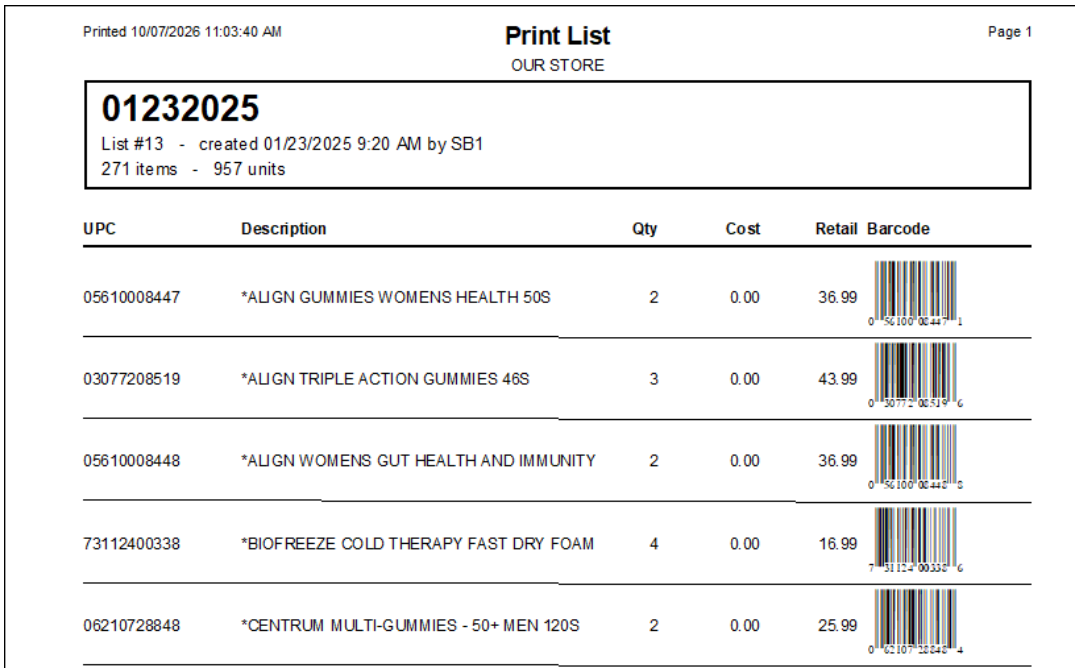
The Print window on the right shows a summary of number of lists, items and units currently selected.

Print scannable barcodes – select this option to include the barcode on the report.

Copies – use this option to select number of copies to print.



Sample Report:



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Print List

OUR STORE

01232025

List #13 - created 01/23/2025 9:20 AM by SB1

271 items - 957 units

UPC	Description	Qty	Cost	Retail	Barcode
05610008447	*ALIGN GUMMIES WOMENS HEALTH 50S	2	0.00	36.99	
03077208519	*ALIGN TRIPLE ACTION GUMMIES 46S	3	0.00	43.99	
05610008448	*ALIGN WOMENS GUT HEALTH AND IMMUNITY	2	0.00	36.99	
73112400338	*BIOFREEZE COLD THERAPY FAST DRY FOAM	4	0.00	16.99	
06210728848	*CENTRUM MULTI-GUMMIES - 50+ MEN 120S	2	0.00	25.99	

You may choose to use this report to save a list of seasonal items you pack away, to keep easy access to what is in each box.

Instructions on **How-to-Install FINESTRA v.2026.4426.1** can be found at:
www.positec.com/POSitec Portal/Release Versions